



FOR IMMEDIATE RELEASE

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Marin Municipal Water District continues to provide water services and address coronavirus health concerns

With health officials urging closures and restrictions to public services due to the coronavirus (COVID-19), the Marin Municipal Water District is assuring the public that water services will be uninterrupted and that the district's essential work will continue.

"The district is well prepared and will continue to provide safe, reliable drinking water for all of our customers," said Marin Municipal Water District Board President Jack Gibson. "This is a difficult time for all of us, and I am grateful for the district's staff, who work around the clock to ensure our customers will not have to worry about their water supply during this crisis."

WATER SUPPLY

The district's water supply is not affected by the virus, and continues to be safe to drink. The district's water is locally sourced, with the majority of it coming from its protected Mt. Tam watershed, and it is treated, routinely tested, and monitored to ensure there are no viruses or pathogens.

The district also has plans in place to ensure that, under any scenario, customers will continue to be provided with safe, high-quality drinking water. The district's Business Continuity Plan includes contingencies for things such as staffing shortages, or other strains on resources.

PUBLIC OFFICES

Due to public health officials' concerns regarding the spread of the coronavirus, Marin Municipal Water District offices, including its administrative and customer service offices in Corte Madera and its watershed office in Sky Oaks, will be closed to the public until further notice.

Essential services offered by the district will still be conducted during business hours, Monday through Friday from 8 a.m. to 4:15 p.m. via telephone, email, USPS mail, and online at

www.marinwater.org. In-person water bill payments by cash or check may be placed in the drop box located outside district offices on the right side of the building.

The district's Customer Service and Billing Department can be reached at 415-945-1400, and customers can contact the district's Engineering Services Department at 415-945-1530. For 24/7 water emergencies, please call 415-945-1500.

WATERSHED RECREATION

While the district's watershed office will be closing to the public, the watershed remains open, with some restrictions to protect the public and our staff. Visitors to the watershed should exercise social distancing of six feet or more. All of the district's volunteer programs that take place on the watershed have been canceled until further notice. These changes are designed to protect public health and safety during this crisis.

PUBLIC BOARD MEETINGS

The district's Board of Directors meetings will continue to be held, unless otherwise noticed. Until further notice, the public can watch the board meetings live using the district's livestream available on the website at www.marinwater.org, or by accessing it during the meeting here: <http://marinwater.org/503/Board-Meeting-Live-Stream>. Public comments will be accepted via email at boardcomment@marinwater.org. To protect public health, the district offices are closed, so no attendees will be allowed in the building.

MARIN WATER TEAM

Marin Municipal Water District employees are designated as essential workers, and often work 24/7 during emergencies. You may see our Marin Water work crews in the field, making necessary repairs to maintain the district's critical infrastructure. To help contain the virus and to protect its employees with the safest work environment possible, the district has also adopted business practices that include responsible teleworking, and additional safety equipment and procedures.

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