

Step 2: Isolate the Leak

-  First, turn off the main water shutoff valves for the house and for the irrigation system. The main shutoff valve is usually located outside the front of the house in line with the water meter. The main irrigation shutoff can either be in the same location, on the “T” off the supply line as shown in the picture, or may be located elsewhere on your irrigation system. Note: Plumbing fixtures can be damaged. You may want to contact a licensed plumber for assistance when turning valves on or off.



-  Next, check the low-flow indicator on the water meter again. If the low-flow indicator is still moving, there is a leak in the supply line from the meter to the house. Try to find the leak by identifying a puddle or wet area, and call a plumber to fix the leak. If you are unable to find the leak, you may need to hire a leak detection service.
-  If the low-flow indicator stopped moving, the leak is either in the house or in the irrigation system.
-  To check if the leak is in the house: Turn **ON** the main shutoff valve to the house and leave the irrigation main valve **OFF**. Check the low-flow indicator on the meter. If it has started moving again, the leak is in the house. **Go to Step 3: Check for Toilet Leaks.**
-  To check if the leak is in the irrigation: Turn **OFF** the main house shutoff valve and turn **ON** the main irrigation valve. Check the low-flow indicator on the meter. If it has started moving again, the leak is in the irrigation system. Find and repair the leak or call a landscape professional.
-  If you find a leak, make sure the leak is fixed promptly. Leaks waste water and cost money. Once the leak has been repaired, you may be eligible for a leak rate adjustment on your water bill. Please contact MMWD Customer Service at (415) 945-1400.